

MANNINGHAM

COMMUNITY SAFETY PLAN

2013 – 2017

“A connected, safe and empowered community”

Manningham Community Safety Plan 2013 – 2017

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Mayor’s message

Manningham Council’s vision is for a vibrant, safe and culturally diverse community that fosters participation, connectedness, harmony, social inclusion, health and wellbeing, therefore all aspects of the community’s welfare are of the highest priority.

But community safety is much more than low crime statistics, it is also about a providing a physical environment where residents and visitors are informed, engaged, valued and welcomed.

In revising the Manningham Community Safety Plan, many issues and factors have been considered to improve real and perceived safety, increase community interaction and foster an environment of confidence and respect.

In this spirit, I present you the revised Manningham Community Safety Plan 2013 - 2017, that builds on the previous work undertaken, during the four year term of the Manningham Community Safety Plan 2009 - 2012.

In the development phase of the Community Safety Plan, Federal, State and Local Government directions in crime prevention and community safety have been carefully considered.

In addition, key recommendations were also considered from both the National Crime Prevention Framework and the Parliament of Victoria - Drugs and Crime Prevention Committee’s Inquiry into Locally Based approaches to Community Safety and Crime Prevention Final Report.

The review process included research and extensive consultations with internal Council Officers and external key stakeholders which identified

key community safety priorities and trends that have emerged since the development of the previous Plan.

The Plan enhances Council’s commitment to community safety by providing a range of opportunities to inform and empower the community which can assist them to make their own choices, in keeping safe and how these choices can impact on the safety of themselves and others in the community.

The revised four year plan outlines key priorities regarding improving the perceptions of safety and the actual safety across the Manningham community which include:

- Priority area 1: Positive perceptions of safety
- Priority area 2: Strong community partnerships
- Priority area 3: Safer homes
- Priority area 4: Safer public places
- Priority area 5: Safer Roads

Manningham is a very safe community and the revised Manningham Community Safety Plan 2013 - 2017 reflects our community’s needs.

As a Council, we plan to continue to work in partnership with key stakeholders, addressing the key priorities that have been identified, as well as emerging community safety issues over the next four years of the term of the Plan.



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1. What is Community Safety?

“Community safety influences all aspects of daily life: where we live, recreate and socialise, learn, work and participate. It provides a foundation for our long term choices and decision-making processes at the individual, family, community and societal levels.”¹

Manningham City Council views community safety as a community that is connected, safe and empowered to make choices for their own safety and the safety of others.

Community safety is not only about reducing and preventing crime; it is also about people feeling safe. Perceptions of safety, real or perceived, can often impact how safe a person feels and also, how they interact within their community.

People feel safer when they are connected with their community; when they have confidence in local laws and policing; and when they are well informed, engaged in making their own choices and confident in their own abilities and actions (i.e. empowered²).

There are many issues and factors that can impact community safety and that need to be considered in addressing locally identified issues. Some of these include:

- safety in the home
- feeling and being safe in public places
- road and pedestrian safety
- family violence
- graffiti/property damage
- drugs and alcohol
- risk of injury
- public transport safety
- bullying
- cyber safety
- water safety
- youth disengagement
- fire and flood

The World Health Organisation (WHO) recognizes community safety as a key factor in improving health and wellbeing outcomes. It also emphasizes that broad partnerships at a local community level are essential to address the factors which may threaten community safety. The WHO’s Manifesto for Safe Communities states that *“all human beings have an equal right to health and safety”*.³

In order to support the Manningham community in being connected, safe and empowered Council has developed this Community Safety Plan.

It builds on the work previously undertaken through the Manningham Community Safety Plan 2009-2012 and is specific to the issues, locality and population of the local Manningham area.

¹ Dr Carolyn Whitzman, 2006, University of Melbourne

² The definition of “empower”, according to the Oxford dictionary is to: *make (someone) stronger and more confident, especially in controlling their life and claiming their rights.*

³ The World Health Organisation (WHO)

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2. Introduction to the Manningham Community Safety Plan: Goals and Priority Areas

The overall goal of the Manningham Community Safety Plan is:
To have a connected, safe and empowered community, where people feel safe and are informed to make choices for their own safety and the safety of others.

This Plan provides a framework to address community safety and crime prevention issues in a targeted and coordinated manner. The Plan:

- outlines the role of Council in relation to community safety;
- provides a framework to address community safety in Manningham across all relevant organisations and levels of government;
- summarises the key community safety issues for the municipality; and
- outlines how these community safety issues will be addressed and evaluated (Action Plan).

Five key priority areas for community safety in Manningham have been identified. They are in line with State and Federal Government community safety and crime prevention directions and were developed through research and consultation.

The Action Plan is divided into these five priority areas:

- Priority area 1: Positive perceptions of safety
- Priority area 2: Strong community partnerships
- Priority area 3: Safer home environments
- Priority area 4: Safer public places
- Priority area 5: Safer roads

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3. Policy Context

Community safety is the responsibility of Federal, State and Local Government, relevant organisations and the wider community. Community safety and the prevention of crime requires individuals, communities, businesses, non-government organisations and all levels of government to work together to develop and implement effective strategies to address the short and longer-term causes of crime.

3.1 Federal Government

The Australian Federal Government has a responsibility for addressing high level crime and also funds research, sets policy directions and co-funds many health and community services. Plans and strategies include:

- National Injury Prevention and Safety Promotion Plan 2004-2014
- The National Safe Schools Framework
- National Drug Strategy 2010-2015
- Australian National Action Plan on Women, Peace and Security 2012-2018
- National Alcohol Strategy 2006-2011
- National Plan to Reduce Violence Against Women and Their Children 2010-2022
- National Strategy for Disaster Resilience-Council of Australian Governments (COAG) 2011
- Family Violence Protection Act 2008

In 2012, the **National Crime Prevention Framework** was released which was prepared by the Australian Institute of Criminology on behalf of the Australian and New Zealand Crime Prevention Senior Officers Group. The Framework states that *“crime prevention is an effective approach to reducing crime. It is internationally recognised as an important component of a national approach to building safe and secure communities”*.

3.2 State Government

The Victorian State Government has a range of Acts, Policies, Plans and Strategies that guide and support the delivery of services involved in community safety by organisations such as Victoria Police, Neighbourhood Watch, the CFA, SES, VicRoads, Ambulance Victoria, child protection services and drug and alcohol services; as well as setting a regulatory framework, for example, building standards. They include:

- Local Government Act 1989
- Planning and Environment Act 1987
- Safer Design Guidelines for Victoria
- Liquor Control Reform Act 1998
- Victoria' Road Safety Strategy 2013-2022
- Victoria Police Blueprint 2012 - 2015
- Reducing the alcohol and drug toll: Victoria's Plan 2013-2017
- Summary Offences and Control of Weapons Act 2009
- Graffiti Prevention Act 2007
- Victorian Charter of Human Rights and Responsibilities Act 2006
- Public Health and Wellbeing Act 2008
- Victorian Emergency Management Act 1986
- A Right to Respect; Victoria's Plan to Prevent Violence against Women 2010-2020
- A Right to Safety and Justice: A Strategic Framework to Guide Continuing Family Violence Reform in Victoria 2010-2020
- All of Us: Victoria's Multicultural Policy 2009
- Victoria's Alcohol Action Plan 2008-2013
- Because Mental Health Matters: The Victorian Mental Health Reform Framework and Action Plan 2009-2019
- Victorian Charter of Human Rights and Responsibilities Act 2006
- Department of Human Services Vulnerable Persons in Emergency Policy
- Children and Young Person's Act 1989
- Occupational Health and Safety Regulations 2007
- Child, Wellbeing and Safety Act 2005

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Policy Context continued...

3.2.1 Key Current State Government Initiatives

The Parliament of Victoria Inquiry into Locally Based Approaches to Community Safety and Crime Prevention

The Parliament of Victoria: Drugs and Crime Prevention Committee has recently completed and reported (June 2012) on an inquiry into locally based approaches to community safety and crime prevention. The recommendations specific to the role of Local Government were considered in developing this Community Safety Plan. One of the key recommendations is that Local Government Community Safety Plans should be based on evidence and local safety issues with an emphasis on strengthened partnerships within the community.

The Department of Justice Victoria Community Crime Prevention Unit (CCPU)

The Department of Justice has established a community crime prevention unit within its Corrections, Health and Crime Prevention Division. Its role is to support the work of the government's crime prevention portfolio, including management of the Community Crime Prevention Program which provides grant funding to communities to address local crime issues.

Regional Crime Prevention Reference Groups

To engage local communities in crime prevention, the State Government has established Regional Crime Prevention Justice Reference Groups across Victoria. Their purpose is to build partnerships with a focus on crime prevention at a strategic level across all levels of local, state and Federal Government departments, Police and local organisations with the aim of supporting local communities to take an active role in preventing crime in their own neighbourhoods and towns.

A draft *Eastern Metropolitan Community Crime Prevention Plan* is currently being developed which will provide a strategic regional approach in addressing community safety and crime prevention issues.

3.3 Local Government:

Local Government has three key roles in addressing community safety:

1. Coordination - Coordinate community safety and crime prevention initiatives in partnership with key stakeholders
2. Advocacy - Provide support in response to an identified community issue
3. Provider - Provide services/programs

These roles are shared across various Council Units and include road safety programs, graffiti management initiatives, supporting the prevention of violence against women, emergency management and various other community safety initiatives.

Highlights of initiatives undertaken during the four year period of the previous Community Safety Plan are provided in *Appendix 2*.

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3.3.1 Linkages between the Community Safety Plan and other Council Policies

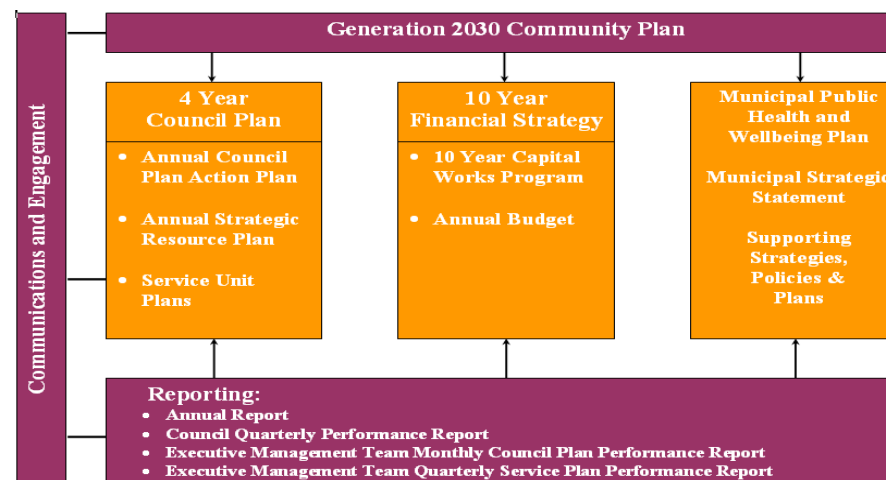
Council has three overarching strategic documents which identify community and safety issues as being important to the Manningham community:

1. Council’s overarching **Generation 2030 Community Plan** was endorsed by Council in 2012. In developing the Plan, more than 2,000 residents generated 20,000 wishes for Manningham’s future direction as a community until 2030. These wishes were categorised under six themes, one of which was “*Our Community Spirit*” which includes a number of goals that relate specifically to safety:

- **Goal 1.1** *An inclusive and harmonious community that celebrates our diversity and draws strength from our differences.*
- **Goal 1.2** *Safe and secure households and neighbourhoods, where people look out for one another.*
- **Goal 1.3** *A community that is involved and well connected, strengthening community spirit.*
- **Goal 1.4** *A community that feels a greater sense of public safety.*

2. The **Council Plan 2013 - 2017** vision is to “*be a city that values people, heritage and resources. A city with a strong economy and diverse social and natural environments that will enrich our vibrant community*”. The mission of the Council Plan is “*to serve our community by delivering valued services and programs that meet community expectations.*”

3. The draft **Manningham Municipal Public Health and Wellbeing Plan 2013-2017** states that: “*Manningham strives for an active, connected, safe and equitable community that embraces healthy living and participates in our valuable natural and urban surrounds.*”



The table below indicates supporting Council strategies, policies and plans that link into this Community Safety Plan:

<ul style="list-style-type: none"> • Ageing Well in Manningham Strategy • Manningham Graffiti Management Strategy • Drug and Alcohol Action Plan • Gambling Policy • Youth Policy • Road Safety Strategy • Mental Health Action Plan • Access & Inclusion Policy • Municipal Emergency Management Plan • Communications Strategy • Residential Strategy • Doncaster Hill Pedestrian & Cycling Plan 	<ul style="list-style-type: none"> • Multicultural Strategy • Community Emergency Risk Assessment (CERA) Plan • Indigenous Policy • Integrated Transport Strategy • Municipal Fire Management Plan • Municipal Public Open Space Strategy • Municipal Early Years Plan • Public Lighting Procedures & Guidelines • Local Laws & Amenities Policy • Risk Management Framework
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4. Partnerships in Community Safety

Community safety is a multifaceted area and requires a coordinated whole of community approach in order to respond effectively to local and regional issues.

For this reason, it is vital that partnerships continue to be strengthened to provide outcomes for the community that can contribute to a connected, safe and empowered community.

4.1 The role of Organisations and Agencies

Many organisations and agencies contribute to the safety and wellbeing of the community, at a National, State, Regional and local level. Some of which include:

- Ambulance Victoria
- Attorney Generals Department
- Australian Drug Foundation
- Australian Institute of Criminology (AIC)
- Consumer Affairs
- Country Fire Authority (CFA)
- Crime Stoppers
- Department of Education and Early Childhood Development
- Department of Human Services (DHS)
- Department of Justice
- Department of Transport, Planning and Local Infrastructure
- Doncare Community Services
- Eastern Access Community Health
- Eastern Community Legal Centre
- Kidsafe
- Lifesaving Victoria
- Manningham Community Health Service
- Manningham YMCA
- Melbourne Metropolitan Fire Brigade (MFB)
- Monash Accident Research Centre (MUARC)

- Neighbourhood Watch
- Parks Victoria
- Public Transport Victoria
- Royal Children's Hospital - Child Health & Safety Resource Centre
- State Emergency Services (SES)
- Transport Accident Commission (TAC)
- VicRoads
- VicHeath
- Victoria Police
- Women's Health East

Local place-based solutions can be generated when community members, local organisations, service providers and Council partner together, advocating to State and Commonwealth Governments for support to deliver on community safety priorities. An example of local, regional and state-wide community safety networks is included in *Appendix B*.

4.2 The role of the Community

Community members, local organisations and service providers are well placed to provide feedback to all tiers of government on their experiences and perceptions of community safety.

The community has the potential to prevent crime and can contribute to a safer community by:

- reporting safety issues/concerns to Victoria Police, Neighbourhood Watch Groups, Local Government and other relevant organisations; and
- being responsible for themselves and encouraging others to be responsible for their own actions.

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5. Manningham Community Profile

Safety issues can vary according to the geographic locations and demographic of the community.

5.1 Manningham’s Physical Environment

- Manningham is located 12km east of the Melbourne CBD and includes both city and country localities.
- Manningham’s suburbs include, Bulleen, Doncaster, Doncaster East, Donvale, Nunawading (part), Park Orchards, Ringwood North (part), Templestowe Lower Templestowe, Warrandyte, Warrandyte South and Wonga Park.
- Manningham covers 114 square kms and is serviced by a transport network that includes more than 40 bus routes and 850 kilometres of roads.
- Manningham has one of the largest networks of open space in metropolitan Melbourne, covering approximately 17% of the municipality.
- More than 300 parks are located in Manningham, including regional recreation parks, sporting reserves, natural areas and neighborhood parks.
- Manningham has an extensive network of bicycle paths, including 45 kilometres of off-road bike paths.
- Manningham has two major Activity Centres (Westfield Doncaster and The Pines) and a number of other shopping precincts/Activity Centres.

5.2 Manningham’s Population⁴

- The Manningham population is estimated to be approximately 117,000 residents of whom 54,036 are male and 57,260 female.
- Approximately 40% of Manningham residents were born outside of Australia. A large proportion of our population originated from countries including China, Italy, Malaysia, Greece and England. Consequently, 39% of residents speak a language other than English at home.
- The top 5 non-English languages spoken at home include Cantonese (7.9%), Greek (7.1%), Mandarin (6.2%), Italian (5.1%) and Arabic (1.6%). 14% of residents do not speak fluent English;
- Manningham has an increasing number of people living alone (17.5%) however the majority of households (80.5%) are family households.
- Overall, 15.2% of the Manningham population earn a high income and 37.6% earn a low income (less than \$400 per week), compared with 12.9% and 35.8% respectively for Greater Melbourne.

⁴ Census data, 2011

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6. How Safe is Manningham?

According to data provided by Victoria Police⁵, Manningham has the lowest overall crime statistics in the Eastern Metropolitan Region⁶.

Despite the low crime statistics, some people continue to feel unsafe - this can affect their overall sense of safety and wellbeing. How safe people feel, is just as important as how safe they may actually be.

Information on reported crime and safety issues in Manningham is provided in *Section 6.1* below and summary of perceived safety issues is provided in *Section 6.2*. *Section 6.3* highlights the reality that actual and perceived safety issues exist concurrently.

6.1 Reported Crime and Safety Issues in Manningham

Statistics 2010/11 – 2011/2012

- Manningham’s total recorded crime decreased significantly (by 8.8%) between the 2010/11 and 2011/12 periods.
- During the 2011/12 period, there were 428 reported incidents of family violence - *note that family violence is often not reported to the Police, nor does this figure include people who access the family violence service provider system.*
- Theft of, and from motor cars continues to be a concern. Audits of local car parks indicate that people are still leaving valuables in unlocked vehicles.
- Drug offences have risen by 51.4 % (from 111 offences in 2010/11 to 168 offences recorded in 2011/12 – note that some individuals may be charged with multiple offences).

⁵ Victoria Police Law Enforcement Assistance Program (LEAP) Data

⁶ Manningham, Knox, Yarra Ranges, Monash, Whitehorse, Boroondara and Maroondah

- Deception (fraud) offences have increased by 30.8%.
- The number of residential burglaries has decreased (-25.7%).
- Shoplifting offences have decreased (-15.6%).
- In 2011, there was one fatality, 80 serious injuries and 164 other injuries on Manningham roads⁷.
- The number of fatalities on all Manningham roads reduced from seven in 2009 to one in 2011. (Every life lost is significant).

6.2 Perceptions of Community Safety in Manningham

Neighbourhoods which are perceived as safe foster community participation, encourage physical activity, encourage community connectedness and add to the health and well-being of local residents and visitors. Neighbourhood safety can only be achieved through the development and support of partnerships within local communities, with business, residents, community groups, police, agencies and councils; which identify local solutions to local issues.

The built environment and the way neighbourhoods are designed and maintained impact greatly on perceptions of safety and are critical factors in any strategy for improving safety in neighbourhoods.⁸

In 2011, VicHealth conducted an Indicators Survey, where the perceptions of safety were measured at a state wide level. Respondents were asked to rate how safe they felt when walking alone in their local area during the day and at night:

⁷ VicRoads

⁸ Community Indicators Victoria

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- When walking alone in their local area during the day 97.4% of persons in Manningham felt safe or very safe, compared to 98.3% in the Eastern Metropolitan Region and the Victorian State average of 97%.
- When walking alone at night 68.7% of persons in Manningham felt safe or very safe, compared to 71.6% in the Eastern Metropolitan Region and the Victorian State average of 70.3%.

6.3 Local Safety Issues Raised through Consultation

Consultations undertaken in preparing this Plan identified a range of crime, road and safety issues in Manningham. Some of the issues may be prevalent in the community (and are evidenced through statistics) whilst others occur less often but can have impacts on individuals within the community. All of these issues have been considered in developing the four year Action Plan and include:

- **Violence against women** - intimate partner violence, sexual abuse, emotional abuse, controlling behaviours, stalking and financial abuse, and not feeling safe in public open spaces/walking at night time.
- **Young people’s safety** - personal safety, social media issues and bullying, fear of assault, sexual abuse, feeling unsafe using public transport.
- **Senior’s safety** – elder abuse, scooter/mobility safety, fear of home burglary, fear of being assaulted in the home or in public, pedestrian safety and the issue of crossing a road quickly, being socially isolated and feeling disconnected to the community.
- **Drug and alcohol issues** - ice, marijuana, ecstasy, amphetamines and binge drinking.
- **Road safety** - speeding, driving under the influence of drugs/alcohol, driver distraction, hoon driving, bicycle behaviour and safety.
- **Pedestrian safety** - crossing roads/ intersections safely, unsafe pedestrian behaviour around school zones, pedestrians being distracted by mobile phones/iPods etc whilst crossing roads.
- **Motorised disability scooter safety issues** - scooter user behaviour and safety.

- **Mental health issues** - leading to other social/safety issues, issues accessing the service system.
- **Safety in the home** – fear of home burglaries, fear of intruders, preventing accidents in the home.
- **Accessible information** – the need to promote community safety initiatives /events and programs to reach a wider audience.
- **Being prepared in emergency** - fire/flood, vulnerable people in the community – children, elderly & disabled persons.

6.4 Road Safety in Manningham

Council’s Road Safety Strategy 2010 recognises that even a single life lost or one person seriously injured on our roads is one too many. Council’s vision is to work toward achieving safer roads, roadsides, shared paths and work with the community to raise road safety awareness, with a view to encouraging better driver behaviour. Council’s Strategy is based on the Safe System approach, which aims to achieve a road system that offers maximum protection for all users by providing safer road infrastructure, increasing the proportion of safe vehicles on our roads, and improving the behaviour of road users by targeting areas such as speeding, drink and drug driving, fatigued driving and driver distraction. Council’s road safety objectives include reduction in the number and severity of crashes within the municipality and those involving Manningham residents outside of the municipality.

Council’s Road Safety Strategy Action Plan is a companion document which identifies actions for implementation annually, to assist in realising Council’s strategic road safety goals. The current Action Plan for 2013 and 2014 includes 20 actions to raise community awareness and achieve behaviour change and a further 15 actions targeting physical infrastructure improvements. The Action Plan is reviewed and a new plan is developed every two years.

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6.5 What makes a safe community? – Community Feedback

In preparing this Community Safety Plan, the question “What makes you feel safe in Manningham?” was asked during consultation. A sample of the responses received from people attending the Manningham Youth Forum and Manningham Seniors Groups are provided here. Interestingly, many of the responses received from older people and from young people were similar, indicating that the age of a person doesn’t necessarily define their perceptions of safety nor of what makes them feel safe.



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ACTION PLAN 2013 - 2017

Priority Area 1 – Positive perceptions of safety

Objectives	Actions	Partnerships		Resources	Timeframe	Measures
		Council Unit	Partner			
1.1 Enhance perceptions of safety in the community.	1.1.1 Facilitate and promote programs that enable a greater sense of community connectedness.	SACS , Whole of Council	Community groups/networks	Existing resources.	Ongoing	Programs and events conducted.
	1.1.2 Provide information on local crime rates and safety initiatives through a range of media resources as identified in the Community & Road Safety Communication Plan.	SACS , C&M, A&DSS	VicPol, NHW, MCHS	Existing resources.	Ongoing	Information distributed quarterly.
	1.1.3 Provide information to the community about where to seek assistance if they become a victim of crime.	SACS	DoJ, ECLC, VicPol, NHW	Existing resources.	Ongoing	Information distributed at Council and community facilities.
	1.1.4 Promote good news stories and positive images, for example of youth, in the local media.	SACS Whole of Council	MYMCA, MSN	Existing resources.	Ongoing	Positive behaviours reported in media.
1.2 Measure perceptions of safety in the community.	1.2.1 Measure ongoing levels of perceived safety in the Manningham community through Council's "What Matters Manningham" online community engagement tool and associated surveys and discussions with community members, groups and organisations.	CP SACS	Community groups/networks	Existing resources.	2014 and 2016	Survey conducted in 2014 and 2016 and evaluated.
	1.2.2 Analyse VicPol data on general crimes in Manningham.	SACS , CP	VicPol	Existing resources.	Ongoing	Data analysed annually.
	1.2.3 Analyse CIV data on perceptions of safety in Manningham	SACS	CIV	Existing resources.	Ongoing	Data analysed as information is released.

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Priority Area 2: Strong Community Partnerships

Objectives	Actions	Partnerships		Resources	Timeframe	Measures
		Council Unit	Partner			
2.1 Enhance opportunities to work collaboratively on community safety initiatives.	2.1.1 Facilitate the Manningham Community Safety Advisory committee to coordinate community and road safety issues at the local level.	SACS, E&TS	MCSAC	Existing resources.	Ongoing	Quarterly meetings conducted. Terms of Reference evaluated in February 2014.
	2.1.2 Participate in relevant local community, advisory and reference groups to communicate community safety information and gain insight on emerging community safety issues and perceptions of safety.	SACS, H&LL A&DSS, EEP A&E(EM)	Community groups	Existing resources.	Ongoing	Meetings attended Actions referred to relevant Council Units and organisations.
	2.1.3 Participate in regional and state community safety networks to enhance partnerships with regional and state key stakeholders.	SACS	VSCN, LGPro, ERLGCSO	Existing resources.	Ongoing	Network meetings attended.
	2.1.4 Work in partnership with key stakeholders to promote the messages of Community Safety Month, Fire Prevention Week, Kidsafe Day, road safety issues etc to the Manningham community.	SACS	MACE, VicPol, NHW, MFB, KS, SES, CFA, VR etc	Existing resources.	Ongoing	2 key activities conducted annually.
	2.1.5 Liaise with all Council units on emerging community safety issues, providing opportunities to work in collaboration on a range of safety initiatives.	SACS Whole of Council		Existing resources.	Ongoing	Regular liaison undertaken and safety initiatives implemented
2.2 Identify new collaborative community safety initiatives that are inclusive of the community.	2.2.1 Identify new collaborative community safety initiatives and investigate their feasibility in consultation with key stakeholders.	SACS, CP A&E (EM)	VicPol, NHW, Doncare, ECLC, MYMCA, MCHS, MIC etc	Funding required.	Ongoing	Community safety initiatives identified annually.
	2.2.2 Encourage community groups and not-for-profit organisations to develop local community safety and crime prevention initiatives and to consider applying for funding.	CS, SACS	NHW, Doncare, ECLC, MTN, MYMCA	Existing resources.	Ongoing	Initiatives developed.
2.3 Encourage the community to report safety issues and incidences of crime.	2.3.1 Provide information through Council publications on how to report local safety issues and potential safety risks to the appropriate organisation.	SACS, C&M	VicPol, CFA	Existing resources.	Ongoing	Information published.
	2.3.2 Work in partnership with regional stakeholders to advocate to the State Government for the implementation of an effective bus and taxi crime incident reporting system.	SACS, ET&S	VB, STT, VicPol	Existing resources.	Ongoing	Advocacy undertaken.

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Priority Area 2: Strong Community Partnerships

Objectives	Actions	Partnerships		Resources	Timeframe	Measures
		Council Unit	Partner			
2.4 Strengthen partnerships with Manningham’s senior’s community to address seniors safety issues.	2.4.1 In partnership with other organisations, participate in meetings with the Manningham Senior Citizens Reference Group, individual seniors clubs and community groups to discuss relevant community safety issues, to promote seniors safety initiatives and events, and to conduct community safety education sessions.	SACS , A&DSS, H&LL	VicPol, MFB, CFA, SES, CA	Existing resources.	Ongoing	Regular liaison/community safety sessions undertaken.
2.5 Strengthen partnerships with local businesses.	2.5.1 Provide community information to traders and local businesses about crime prevention, i.e. VicPol Crime Prevention Business Kit.	EEP , SACS, C&M	VicPol	Existing resources.	Ongoing	Victoria Police Crime Prevention Business Kits distributed as required dependant on resources available.
	2.5.2 Encourage traders to remove or report graffiti promptly.	EEP , SACS	VicPol	Existing resources.	Ongoing	Reporting of trader graffiti issues documented at MGRG meetings and responded to accordingly.
2.6 Strengthen partnerships with local schools.	2.6.1 Support opportunities to work in partnership with local schools on community safety initiatives aimed at young people.	SACS , Whole of Council	VicPol, NHW, MYMCA, MSN	Funding required.	Ongoing	Safety initiatives developed.
	2.6.2 Investigate use of the Safe Schools Framework Resource – Audit tool to evaluate key community safety issues.	SACS	VicPol, MYMCA, MSN	Existing resources.	Ongoing	Assess schools participation annually.
	2.6.3 Encourage local schools to support the Active Travel Plan.	EEP , E&TS, SACS, H&LL	MSN	Funding required.	Ongoing	Number of schools implementing Travel Plan.
2.7 Improve the options for young people who are at risk and have come to the attention of Police.	2.7.1 Facilitate programs for “youth offending” i.e. Ropes Program.	SACS	VicPol , MYMCA	Funding required	Ongoing	Ropes Program facilitated.
	2.7.2 Promote programs that assist at risk/disengaged young people to the schools network and wider community. i.e. MYMCA service/KYM Youth Connections Program.	SACS	MYMCA, KYM, Anglicare, MIC	Existing resources	Ongoing	Promotion of Programs undertaken.

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Priority Area 3: Safer Homes

Objectives	Actions	Partnership		Resources	Timeframe	Measures
		Council Unit	Partners			
3.1 Educate and empower the community to make safer choices within their home environments.	3.1.1 Promote children’s safety to parents and carers to assist with injury prevention, water safety, personal safety and other identified babies and children’s safety issues.	SACS , A&DSS, C&M,	NHW, KS, VSCN RCHSC	Existing resources.	Ongoing	Promotion of children’s safety issues undertaken through media and Council events and publications.
	3.1.2 Promote pool safety practices i.e. pool fence legislation/prevent drowning/pool flooding to residents.	SACS , BS	LSV	Existing resources.	Ongoing	Information distributed at Council events, MCC Centres and kindergardens.
	3.1.3 Work in partnership with key stakeholders to “pilot” a campaign that addresses an unsafe home practice i.e. hoarding, excessive rubbish (illegal dumping), long grass fire risk, unsafe DIY home renovation practices etc.	H&LL , SACS, A&E(EM), C&M	CFA, MFB, VicPoL	Existing resources.	2014	Campaign developed and promoted.
	3.1.4 Support falls prevention education and initiatives.	A&DSS, SACS	MCHS	Existing resources.	Ongoing	Falls prevention education and initiatives conducted.
	3.1.5 Promote the underage drinking legislation and link to Partysafe protocol to assist with educating the community about safe parties at private residences.	CorpS , SACS	VicPol	Existing resources.	Ongoing	Information disseminated through publications.
3.2 Work in partnership with MFB, CFA and SES in developing and conducting fire and flood safety initiatives.	3.2.1. Conduct fire prevention talks to CALD groups, schools, and community and seniors groups. (This is an existing action within the Municipal Fire Management Plan).	H&LL , A&E(EM)	MFB, CFA	Existing resources.	Ongoing	Annual fire prevention talks conducted.
	3.2.2. Continue to resource and support the Municipal Fire Management Plan.	H&LL , A&E(EM)	CFA, MFB, VicPol	Existing resources.	Ongoing	Reviewed annually.
3.3 Support the implementation of the DHS Vulnerable	3.3.1 Provide appropriate information to the VPE Coordinator to assist them in maintaining an up to date Vulnerable Persons List.	A&E(EM) , STP, A&DSS H&LL, SACS	VicPol, DHS, RC, CFA	Existing resources.	Ongoing	Updated information provided.
3.4. Reduce violence against women in Manningham.	3.4.1 Support the facilitation of the Manningham Family Violence Reference Group.	SACS	Doncare , MFVRG	Existing resources.	Ongoing	Meetings attended and any actions referred to relevant Council Units.
	3.4.2 Work collaboratively with Women’s Health East and partners of <i>Together for Equality & Respect: A Strategy to Prevent Violence Against Women in Melbourne’s East</i> to contribute regionally to the prevention of violence against women.	SACS	WHE , wider family violence service system	Existing resources.	Ongoing	Regional meetings attended. Actions referred to relevant Council Units

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Priority Area 3: Safer Homes

Objectives	Actions	Partnership		Resources	Timeframe	Measures
		Council Unit	Partners			
	3.4.2 Conduct an annual White Ribbon Day event in partnership with key stakeholders.	CS, SACS	MFVRG	Existing resources.	2013 - 2017	Annual White Ribbon event conducted.
3.5 Increase knowledge and reduce at risk behaviours such as binge drinking and illegal drug use.	3.5.1. Provide 'Responsible Service of Alcohol' training to local groups and sporting groups.	P&R, CS, SACS	MSC, community groups	Existing resources.	Ongoing	Responsible Service of Alcohol training provided.
	3.5.2. Promote a responsible drinking culture to young people and parents, e.g. as per the DrinkWise Australia Program "FARE" Binge Drinking Project".	SACS, CorpS	VicPol, EACH, EDAS, MYMCA, MSN	Existing resources.	Ongoing	Information provided at Council events through publications.
	3.5.3 Support the implementation of the Manningham Drug and Alcohol Action Plan.	SACS, Whole of Council	Wider drug & alcohol service system	Existing resources.	Ongoing	Actions within Plan completed
	3.5.4 Support & participate in the EMR Alcohol & Drug Steering Group.	SACS	EMRAODG	Existing resources.	Ongoing	Meetings attended.

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Priority Area 4: Safer Public Places

Objectives	Actions	Partnerships		Resources	Timeframe	Measures
		Council Unit	Partners			
4.1. To optimise the safety of Manningham’s built environment & open spaces	4.1.1. Provide training on ‘Safer Design Guidelines for Victoria (2005)’ including the incorporated ‘Crime Prevention through Environmental Design Guidelines’ (CPTED) to Council Officers	SACS , ODU EEP, SP, P&R, A&E	STP, VicPol, DPCD	Existing resources.	2014	CPTED training session conducted.
	4.1.2. Ensure planning for safer communities is included in Manningham’s Municipal Strategic Statement (MSS) and relevant policies.	EEP and SP		Existing resources.	Ongoing	Planning for safer communities included in Council’s MSS and relevant Policies.
	4.1.3 Ensure Urban and Park Design Guidelines and Council signage guidelines incorporate consideration of safer design outcomes	STP , EEP, P&R, E&TS	DPCD, VicPol	Existing resources.	Ongoing	CPTED guidelines are considered and implemented.
	4.1.4 Increase community knowledge about the use of Emergency Services Telecommunications Authority (ESTA) Emergency Markers to assist with locating a person in open spaces in the event of an emergency or in response to a 000 call.	A&E(EM) , S&CS, P&R, EEP, C&M, H&LL	ESTA, VicPol, SES, CFA, AV, PV	Existing resources.	Ongoing	Information provided at Council events and in publications.
	4.1.5 Increase community knowledge about responsible pet ownership when walking their dog in open spaces.	H&LL , SACS, C&M	DPI	Existing resources.	Ongoing	Information provided at Council events and in publications.
	4.1.6 Ensure effective signage is maintained along the Yarra River to alert the community about safe swimming.	H&LL, SACS, C&M, EEP	Parks Vic , DoJ, LSV	Funding required.	Ongoing	Signage maintained.
4.2. Reduce the prevalence of graffiti in Manningham.	4.2.1. Monitor and review the Manningham Graffiti Management Strategy 2011 – 2014.	SACS	MGSC	Existing resources.	2014	Review conducted in 2014.
4.3 Address anti social behaviour in public places.	4.3.1 Work in partnership with the Victoria Police to utilise Council’s CCTV cameras to assist with promoting a safer environment	STP , H&LL, EEP, P&R, SACS	VicPol	Existing resources.	Ongoing	CCTV cameras utilised as required and relevant information forwarded to Police.

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Priority Area 4: Safer Public Places

Objectives	Actions	Partnerships		Resources	Timeframe	Measures
		Council Unit	Partners			
	4.3.2 Promote the “So You Know” campaign to inform the community about the consequences of anti social behaviour.	SACS, H&LL	VicPol	Funding required.	Ongoing	Information updated annually in July as per revised legislation and distributed as required.
	4.3.3 Provide opportunities to build positive relationships between Vic Pol and young people to help address young people’s local safety issues.	SACS	VicPol, MYMCA, MSN, VCAL	Existing resources.	Ongoing	Referrals provided.
	4.3.4 Liaise with local traders of Activity Centres to identify and address emerging anti social behaviour.	EEP, SACS, H&LL	VicPol, MTN	Existing resources.	Ongoing	Actions referred to relevant Council Units.
	4.3.5 Support the Manningham Liquor Accord.	SACS, H&LL	VicPol, MLA	Existing resources.	Ongoing	Liaison undertaken with VicPol and any actions referred to relevant Council units
4.4. Ensure safety is a key priority at events held at Council venues and public spaces.	4.4.1. Promote and ensure PartySafe registration continues to be mandatory for all parties held in Council community facilities.	CorpS, SACS	VicPol	Existing resources.	Ongoing	All parties are registered according to Council’s Facilities Hire Protocol.
	4.4.2 Ensure Councils Risk Management Plan is considered when undertaking medium – large scale public events.	CS, CorpS, OD	VicPol	Existing resources.	Ongoing	Risk Management Plan implemented.

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Priority Area 5: Safer Roads

Objectives	Actions	Partnerships		Resources	Timeframe	Measures
		Council Unit	Partners			
5.1 Reduction in the number and severity of crashes within the municipality and those involving Manningham residents outside of the municipality.	5.1.1 Implement the road safety actions within the Manningham Road Safety Strategy Action Plan 2013 & 2014, including community messaging, continuation of the L2P Program, delivery of community education programs including Wiser Walker and Fit to Drive, mobilisation of the speed advisory trailers and infrastructure actions including the delivery of capital works through the Bicycle Strategy, Local Area Traffic Management and the Arterial Road Improvement Strategy programs. Actions also include liaison and advocacy to external agencies including VicPol, Public Transport Victoria and the TAC to jointly resolve road safety issues of common concern.	E&TS, HLL, C&M, SP, A&DSS, SACS	VicRoads, TAC, VicPol, RSIE DEECD, DEET	Existing resources.	2013 - 2014	All actions completed.
	5.1. 2 Support and participate in the trial pilot project, 'Raising Community Awareness of Safe Speed (in local streets) Project 2013 funded by TAC.	E&TS, SACS, C&M, C&P, H&LL	TAC, SSILSC	Existing resources.	2013	Safe speed messages developed and promoted.
	5.1.3 Undertake an annual review of the status of actions identified in the Road Safety Strategy Action Plan 2013 & 2014 and prepare a report to Council.	E&TS	VicRoads, TAC, VicPol, RSIE, DEECD, DEET	Existing resources.	Annually	Report prepared and considered by EMT by the end of financial year.
5.2 1 Reduce pedestrian & motorised disability scooter injury incidents.	5.2. 2 Conduct a motorised disability scooter safety Information session in partnership with key stakeholders.	SACS, E&TS, A&DSS, C&M, C&P	VicPol, RACV, VR, CSAC, A&EC	Funding required.	2014	Session conducted.

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Appendix 1 - Abbreviations

Council Internal Units

Aged and Disability Support Services	A&DSS
Assets and Engineering(Emergency Management	A&E(EM)
Communication and Marketing	C&M
Cultural Services	CS
Community Planning	CP
Corporate Support	CorpS
Economic and Environmental Planning	EEP
Engineering and Technical Services	E&TS
Financial Services	FS
Health and Local Laws	H&LL
Information Technology	IT
Organisational Development	OD
Parks and Recreation	P&R
Social and Community Services	SACS
Statutory Planning	SP
Strategic Projects	STP

Committees & Networks

Access and Equity Committee	A&EC
Manningham Community Safety Advisory Committee	MCSAC
Graffiti Steering Committee	GSC
Eastern Regional Local Government Community Safety Officer Network	ERLGCSON
Eastern Drug & Alcohol Steering Committee	ED&ASC
Home and Community Care Team	HACC Team
Manningham Liqueur Accord	MLA
Manningham Schools Network	MSN
Manningham Seniors Reference Group	MSRG
Victorian Safer Communities Network	VSCN
Safe Speed in Local Streets Committee	SSLSC
Manningham Youth Forum	MYF
Manningham Mental Health Working Group	MMHWG
Manningham Family Violence Reference Group	MFVRG
Manningham Traders Network	MTN

Eastern Regional Justice Reference Group	ERJRG
Multi - Agency Community Engagement	MACE
Road Safe Inner Eastern	RSIE

External Organisations

Ambulance Victoria	AV
Consumer Affairs	CA
Country Fire Authority	CFA
Department of Education and Early Childhood Development	DEECD
Department of Justice Victoria	DOJ
Department of Primary Industries	DPI
Department of Transport, Planning and Local Infrastructure	DTPLI
Doncare Community Services	Doncare
Kidsafe	KS
Manningham Community Health Services	MCHS
Migrant Information Centre	MIC
Manningham YMCA	MYMCA
Melbourne Metropolitan Fire Brigade	MFB
Monash University Accident Research Centre	MUARC
Neighbourhood Watch	NHW
Parks Victoria	PV
Royal Children's Hospital Safety Centre	RCHSC
Silver Top Taxi	STT
State Emergency Service	SES
Ventura Buses	VB
VicHealth	VH
VicRoads	VR
Victoria Police	VicPol
Women's Health East	WHE
Eastern Access Community Health	EACH
Eastern Community Legal Centre	ECLC
Eastern Drug & Alcohol Services	EDAS

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Appendix 2 - Key Safety initiatives undertaken – Manningham Community Safety Plan 2009 - 2012

Priority/Activity	Initiative
Community Safety Month	<ul style="list-style-type: none"> • Emergency Management initiatives i.e. CFA Fire Home Assessments, Being prepared in a Bush Fire Session • Manningham Road to Community Safety Expo 2010 • Victoria Police Open Days • Crime Prevention Workshops • Promotion of key community safety messages • Road and pedestrian safety sessions • Community Safety Sessions aimed at seniors groups • Car Park Safety Audits
Managing Graffiti	<ul style="list-style-type: none"> • Manningham Graffiti Steering Committee - responds to emerging graffiti issues and monitors the implementation of Council's Graffiti Management Strategy 2010 - 2014. • From 2009 – 2012, Council was awarded funding from the Department of Justice Graffiti Grants Program. The funding provided Graffiti Removal Kits, Graffiti Removal Packs – local schools/traders, Portable Graffiti Systems for secondary schools, Graffiti Management Brochures, Graffiti Cleanup Days, a Graffiti Forum aimed at year 7/8 students and Anti Graffiti Workshops conducted at local schools • As a positive outcome of these Projects, Council was awarded the State Winner of the Australian Community Safety Award in 2011. This award would have not been possible without the strong partnerships developed with the Victoria Police, Neighbourhood Watch local schools, traders and the wider community.
Road Safety	<p>Road Safety Programs & initiatives included;</p> <ul style="list-style-type: none"> • Starting Out Safely Program (Preschools) • Bike Ed (Primary schools) • Keys Please Program (Year 10 students) • Fit To Drive Program (Year 11 students) • Looking After Our Mates (Year 12 students) • L2P Program - Learner to Probationary Program (Vic Roads funded) • Keeping Safe and Mobile Older Drivers • Wiser Drivers Program & Wiser Walker Program • DECLR8 Program.

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Priority/Activity	Initiative
Prevention of Violence Against Women (PVAW)	<p>The Prevention of Violence against Women is a key priority for Council. Key initiatives included:</p> <ul style="list-style-type: none"> • Council supported and participated in the Manningham Family Violence Reference Group, facilitated by Doncare Community Services. • Conducted annual White Ribbon events, promoting the important message that violence is not acceptable. • Bi annual Family Violence Forums facilitated by Doncare Community Services and supported by Council. • In 2011, Council signed a Victorian Local Government Association Prevention of Violence against Women state - wide statement that supports the goal of eliminating violence against women and the key role that Local Governments can play in this work. • In 2011 the Eastern Regional Family Violence HELP Cards for women and men were developed and distributed. • In June 2012 Council completed an 18 month PVAW Project in partnership with Monash, Boroondara, Whitehorse Council’s, Inner East Primary Care Partnership, Monashlink, Women’s Health East and the Department of Human Services. The Project was funded by the Inner East Primary Care Partnership and aimed to increase awareness and understanding of violence against women from a Local Government context.
Emergency Management	<ul style="list-style-type: none"> • Manningham City Council is committed to emergency management in the municipality through working with response and recovery agencies and the community. • Council's Emergency Management Planning Committee has developed the Manningham Municipal Emergency Management Plan that outlines the risks the community may face and the response that Council will coordinate both during (response and relief) and post-event (in the recovery phase).

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Appendix 3 – Key community safety dates

The table below lists dates in relation to a range of community safety issues that are recognised from a national perspective, which include:

<ul style="list-style-type: none">• March - National Day of Action against Bullying and Violence• March - Neighbour Day (last Sunday in month)• April - Be alarmed! Change your smoke alarm battery• April - World Day for Safety and Health at Work• May - UN Global Road Safety Week• 17 May - International Day Against Homophobia• May - Walk Safely To School Day• 15 June - World Elder Abuse Awareness Day• 16 - 22 June - Drug Action Week• July - National Farm Safety Week	<ul style="list-style-type: none">• September - White Balloon Day• 29 September - National Police Remembrance Day – Blue Ribbon Day• 6 - 12 October - Fire Prevention Week• 1 - 31 October - Community Safety Month• October - Kidsafe Day• 25 November - International Day for the Elimination of Violence against Women / White Ribbon Day
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The community can be involved, by partnering with a local sporting club, interfaith networks, local schools, community organisations and local Neighbourhood Watch Groups to assist with promoting these key safety messages and help raise awareness about these issues to take action within the local community.

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Appendix 4 – References

Dr Carolyn Whitzman, 2006, University of Melbourne - page 4

The definition of “empower”, Oxford dictionary - page 4

The World Health Organisation (WHO) - page 4

National Crime Prevention Framework - page 6

Australian Institute of Criminology – page 6

The Parliament of Victoria Inquiry into Locally Based Approaches to Community Safety and Crime Prevention Report June 2012 - page 7

The Department of Justice Victoria - page 8

Eastern Metropolitan Regional Community Crime Prevention Plan – page 8

Census data, 2011 – page 10

Victoria Police Law Enforcement Assistance Program (LEAP) data – page 11

Vic Roads data – page 11

Community Indicators Victoria - page 11

VicHealth Indicators Survey - page 11

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Acknowledgements

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Many thanks also go out to the Victoria Police, Neighbourhood Watch, Doncare Community Services, Manningham YMCA, Department of Education & Early Childhood Development, Department of Justice Victoria, Manningham Community Health Services, Women's Health East, Eastern Community Legal Centre & other organisations that provided their feedback during the consultation phase of the revised Plan.

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